ABERDEEN CITY COUNCIL

| COMMITTEE | Audit, Risk and Scrutiny Committee |
|--------------------|------------------------------------|
| DATE | 4 December 2018 |
| REPORT TITLE | Internal Audit Progress |
| REPORT NUMBER | IA/18/017 |
| DIRECTOR | N/A |
| REPORT AUTHOR | David Hughes |
| TERMS OF REFERENCE | 2.2 and 2.4 |

1. PURPOSE OF REPORT

1.1 This report advises the Committee of Internal Audit's progress against the approved 2018/19 Internal Audit plans.

2. RECOMMENDATIONS

2.1 The Committee is requested to review, discuss and comment on the issues raised within this report and the attached appendix.

3. BACKGROUND / MAIN ISSUES

- 3.1 The Internal Audit plan for 2018/19 was approved by the Audit, Risk and Scrutiny Committee on 22 February 2018. The plan included an indicative Committee date by when it was planned to report each audit and progress against the plan has been reported to each subsequent meeting of the Committee.
- Appendix A to this report shows progress with the audits contained in the 2018/19 plan. A summary is shown in the following table.

| 2018/19 Planned | As at 21 November 2018 by Original Target Committee Date | | | | | %age | |
|---------------------|--|---|---|---|---|------|-------|
| Audit Status | dit Status Jun 18 Sep 18 Dec 18 Feb 19 Apr 19 Total | | | | | | |
| Complete | 1 | 7 | 1 | 0 | 0 | 9 | 36.0 |
| Draft Report Issued | 0 | 1 | 1 | 0 | 0 | 2 | 8.0 |
| Work in Progress | 0 | 1 | 3 | 4 | 1 | 9 | 36.0 |
| To Start | 0 | 0 | 0 | 2 | 3 | 5 | 20.0 |
| Total | 1 | 9 | 5 | 6 | 4 | 25 | 100.0 |

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4. FINANCIAL IMPLICATIONS

4.1 There are no direct financial implications arising from the recommendations of this report.

5. LEGAL IMPLICATIONS

5.1 There are no direct legal implications arising from the recommendations of this report.

6. MANAGEMENT OF RISK

The Internal Audit process considers risks involved in the areas subject to review. Any risk implications identified through the Internal Audit process are detailed in the resultant Internal Audit reports. Recommendations are made to address the identified risks and Internal Audit follows up progress with implementing those that are agreed with management. Where planned progress is not maintained, there is a risk that sufficient work will not have been completed by the end of the financial year for Internal Audit to complete its annual opinion on the Council's control environment.

7. OUTCOMES

- 7.1 There are no direct impacts, as a result of this report, in relation to the Local Outcome Improvement Plan Themes of Prosperous Economy, People or Place, or Enabling Technology, or on the Design Principles of the Target Operating Model.
- 7.2 However, Internal Audit plays a key role in providing assurance over, and helping to improve, the Council's framework of governance, risk management and control. These arrangements, put in place by the Council, help ensure that the Council achieves its strategic objectives in a well-managed and controlled environment.

8. IMPACT ASSESSMENTS

| Assessment | Outcome |
|---|---|
| Equality & Human Rights Impact Assessment | An assessment is not required because the reason for this report is to report Internal Audit's progress to Committee. As a result, there will be no differential impact, as a result of the proposals in this report, on people with protected characteristics. |
| Privacy Impact Assessment | Not required |
| Duty of Due Regard / Fairer Scotland Duty | Not applicable |

9. APPENDICES

9.1 Appendix A – Progress with 2018/19 Internal Audit Plan.

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10. REPORT AUTHOR DETAILS

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APPENDIX A

PROGRESS WITH 2018/19 INTERNAL AUDIT PLAN (Note – text in italics represents updates provided to Committee previously)

| SUBJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | | Red Amber Green | Comment where applicable |
|--------------------|--|--|----------------------------------|-----------------------|--|
| Originally Planned | for September 2018 Committee | | | | |
| Transformation | To provide assurance that the Council has appropriate | Draft report due to be issued Draft report issued | 04.09.18 29.08.18 | Green | Delay due to combination of |
| | arrangements in place to ensure the success of its transformational aspirations. | Management response due Management response received | 07.09.18 17.09.18 | Amber | Internal Auditor resigning and availability of key |
| | Sieph and the si | Final draft issued to management Management confirmation received | 17.09.18 27.09.18 | Amber | officers. |
| | | Final Report Issued | 27.09.18 | Green | |
| | | Original target Committee date Revised target Committee date Actual Submission to Committee | 25.09.18 04.12.18 04.12.18 | Amber | |
| Digital Strategy | To provide assurance that there are appropriate plans in place to manage | Draft report due to be issued Draft report issued | 27.09.18 26.09.18 | Green | Commencement delayed at request of |
| | the Council's digital strategy including reporting of progress against established milestones. | Management response due Meeting to discuss Further evidence requested from Service which is now being considered by Internal Audit | 24.10.18 10.10.18 23.10.18 | Amber | Service pending Chief Officer – Digital and Technology taking up post. |
| | | Original target Committee date | 25.09.18 | Amber | |

Revised Committee Date

14.02.18

| SUBJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | Red Amber | Comment where applicable |
|-----------------|-----------|------------------------------------|--------------|--------------------------|
| | | | Green | |

Originally Planned for September 2018 Committee (continued)

| Devolved Education Management Scheme | To provide assurance that the scheme in place is adequate and that the decision making process is appropriate based on delegations in place. | Draft report due to be issued Draft report issued | 28.09.18 28.09.18 | Green | Commencement delayed pending |
|---|--|--|----------------------|-------|-------------------------------|
| | | Management response due Management response received | 15.10.18 16.10.18 | Green | planning meeting with Service |
| | | Final draft issued to management pending receipt of further information from Service and C&PSS | 19.10.18 | Green | |
| | | Management confirmation received | 09.11.18 | Amber | |
| | | Final Report Issued | 12.11.18 | Green | |
| | | Original target Committee date | 25.09.18 | Amber | |
| | | Revised Committee Date | 04.12.18 | | |
| | | Actual Submission to Committee | 04.12.18 | | |
| | | | | | |
| Health and Social Care | To provide assurance that there is a | Draft report due to be issued | 21.12.18 | Green | Delayed at request of |
| Partnership Charging | clear charging policy in place and | Draft report issued | N/A | | Service which is |
| Policy | that it is being complied with. | Original target Committee date | 25.09.18 | Amber | developing a new |
| | | Revised Committee Date | 14.02.19 | | strategy |

| SUI | BJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | Red Amber Green | Comment where applicable | | |
|------|--|-----------|------------------------------------|-----------------------|--------------------------|--|--|
| Orio | Originally Planned for December 2018 Committee | | | | | | |

Originally Planned for December 2018 Committee

| Voluntary Severance / Early Retirement (VSER) | To provide assurance that the terms of the VSER Scheme are complied | Draft report due to be issued Draft report issued | 16.10.18 16.10.18 | Green | |
|---|---|---|----------------------|-------|---|
| | with and that payments made / enhancements to pensions are | Management response due Management response received | 30.10.18 31.10.18 | Green | |
| | accurate. | Final draft issued to management Management confirmation received | 22.11.18 TBC | Amber | Further testing required |
| | | Final Report Issued | TBC | Amber | |
| | | Original target Committee date Revised Committee Date | 04.12.18 14.02.19 | Amber | |
| | | | | | |
| Compliance with Procurement Legislation and Council Regulations | To provide assurance that the Council has appropriate arrangements in place that are being complied with, to ensure compliance with procurement legislation and internal regulations. | Original target Committee date Revised Committee Date | 04.12.18 14.02.19 | Amber | Delayed due to delays with other audits and additional follow up work on recommendations. |

| SUBJECT / SCOPE | OBJECTIVE | Progress as at | Red | Comment where |
|-----------------|-----------|------------------|-------|---------------|
| | | 21 November 2018 | Amber | applicable |
| | | | Green | |

Originally Planned for December 2018 Committee (continued)

| accuracy and robus | To provide assurance over the accuracy of Business Rates billing and robustness of collection arrangements. | Draft report due to be issued Draft report issued Management response due Management response received | 04.10.18 04.10.18 25.10.18 19.10.18 | Green Green | Meeting held with Service on 30.10.18 |
|--|--|--|--|----------------|--|
| | arrangemente. | Final draft issued to management Management confirmation received | 02.11.18 N/A | Green | to go over report / responses. |
| | | Final Report Issued | 19.11.18 | Green | |
| | | Original target Committee date Actual Submission to Committee | 04.12.18 04.12.18 | Green | |
| | | | | | |
| Data security in a cloud based environment | To provide assurance over the Council's arrangements to ensure data security where business is transacted through the Cloud. | Draft report due to be issued Draft report issued | 21.12.18 TBC | Green | There have been delays in information requested by Internal Audit being received from the Service. Subsequently, the Auditor undertaking this audit left Internal Audit. |
| | | Original target Committee date Revised Committee Date | 04.12.18 14.02.19 | Green | |

| SUBJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | Red Amber Green | Comment where applicable |
|-----------------|-----------|------------------------------------|-----------------------|--------------------------|
| | | | Green | |

Originally Planned for December 2018 Committee (continued)

| National Care Home Contract | supply is controlled through adequate | Draft report due to be issued Draft report issued | 21.12.18 TBC | | Delayed due to delays with other |
|--------------------------------|---|--|----------------------|-------|--|
| | monitoring of supply and suppliers and related business continuity plans. (Ref Kingsmead Nursing Home.) | Original target Committee date Revised Committee Date | 04.12.18 14.02.19 | Amber | audits and additional follow up work on recommendations. |

| | | 21 November 2018 | | Amber Green | applicable |
|--|--|--|-----------------------------|----------------|-------------------|
| Originally Planned for | r February 2019 Committee | | | | |
| Health and Safety Arrangements across the | To provide assurance that appropriate arrangements to manage | Draft report due to be issued Draft report issued | 12.12.18 N/A | Green | |
| Council | Health and Safety have been implemented across the Council. | Original target Committee date | 14.02.19 | | |
| Prevention of Fraud, Bribery and Corruption | To provide assurance that the Council's arrangements for the prevention of fraud, bribery and | Draft report due to be issued Draft report issued Original target Committee date | 11.12.18 N/A 14.02.19 | Green | |
| corruption are adequate and proportionate. | corruption are adequate and | Ongmartarget Committee date | 11102110 | | |
| Management System approver over inter | To provide assurance that appropriate control is being exercised over the i-World system and that | Draft report due to be issued Draft report issued | 14.12.18 N/A | Green | |
| | interfaces to and from other systems are accurate and properly controlled. | Original target Committee date | 14.02.19 | | |
| Pupil Equity Fund | To provide assurance that schools are spending in accordance with their plans, and that these were developed | Draft report due to be issued Draft report issued | 12.12.18 N/A | Green | |
| | as required, to close the poverty related attainment gap. | Original target Committee date | 14.02.19 | | |
| Craft Workers' Payroll | To provide assurance that new Terms and Conditions have been implemented and are being complied with. | Original target Committee date | 14.02.19 | Green | Not yet commenced |

Progress as at

Red

Comment where

OBJECTIVE

SUBJECT / SCOPE

| SUBJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | Red Amber Green | Comment where applicable |
|-----------------|-----------|------------------------------------|-----------------------|--------------------------|
| | | | Green | |

Originally Planned for February 2019 Committee (continued)

| Bond Trust Deed | To provide assurance that the requirements of the Bond Trust Deed | Draft report due to be issued Draft report issued | 19.12.18 N/A | Green | Not yet commenced |
|-----------------|---|---|-----------------|-------|-------------------|
| | are complied with. | Original target Committee date | 14.02.19 | | |

| SUBJECT / SCOPE | OBJECTIVE | Progress as at 21 November 2018 | | Red Amber Green | Comment where applicable |
|--------------------------------------|--|--|-----------------------------|-----------------------|--------------------------|
| Originally Planned for | April 2019 Committee | | | | |
| Digital Booking, Fees and Charges | To provide assurance over the controls around on-line booking and collection of fees and charges | Original target Committee date | 30.04.19 | Green | Not yet commenced |
| Music Centre | To provide assurance that procedures have been improved following completion of work undertaken by Corporate Investigation Team - review of income, expenditure (procurement and payroll), and inventory | Original target Committee date | 30.04.19 | Green | Not yet commenced |
| Management of high risk contracts | To focus on recent identified issues:- | Original target Committee date | 30.04.19 | Green | Not yet commenced |
| Criminal Justice Service | To provide assurance that adequate control is exercised over income and expenditure, that system data is accurate and adequately supported, and that reporting arrangements between the Council and IJB are appropriate. | Draft report due to be issued Draft report issued Original target Committee date | 07.12.18 N/A 30.04.19 | Green | |

| SUBJECT / SCOPE | OBJECTIVE | Progress as at |
|-----------------|-----------|------------------|
| | | 21 November 2018 |

No Planned Reporting to Committee

| Interreg Projects where Aberdeen City Council is | To certify required grant claims in accordance with Programme | BEGIN Project ACC Partner Claim for period 2 certified (June 2018). |
|--|---|---|
| involved as a Lead Partner and / or Project | Secretariat requirements. | HyTrEc2 Project ACC Partner Claim for period 2 certified (June 2018) |
| Partner | There will be no specific reporting to management and / or Audit Risk and | HyTrEc2 Overall Project Claim for period 2 certified (June 2018) |
| | Scrutiny Committee in relation to these grant claims unless a | HeatNet Project ACC Partner Claim for period 3 certified (August 2018) |
| | significant issue were identified. | BEGIN Project ACC Partner Claim for period 3 – work in progress (November 2018) |
| | | HyTrEc2 Project ACC Partner Claim for period 3 - work in progress (November 2018) |

GENERAL

| Contingency - | To undertake investigations and | Additional works being undertaken are detailed in the following tables. |
|--------------------|---------------------------------------|---|
| Investigations and | additional works as they arise and to | |
| additional works. | provide a contingency should | |
| | systems subject to audit not be | |
| | adequately documented by Services | |
| | prior to audit. | |